

CUSTOMER PROFILE

- Gold Coast's largest educational institution with over 3,300 students
- College with 100 - 199 employees in Australia

KM SALES

- BAU Indirect Sales with a reseller partner

CUSTOMER NEEDS

The customer had to meet ATAR requirements for scanning and storing Students records digitally and to be able to retrieve the same within 72 hours of an Audit requirement from educational regulator institute.

SOLUTIONS

- > Dispatcher Phoenix base + Office Package with 2 bizhub MFP with Advanced OCR, Barcode Processing & 2D Barcode Processing
- > Connected ERP: TASS
- > Connected DMS: SharePoint Online
- > Connected Cloud Services: SPO

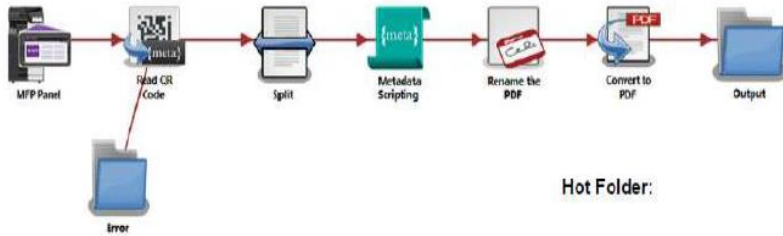
KEY SUCCESS FACTORS

- > Ability to easily build workflows and scan and index meta data into SharePoint online.
- > Convenience and the ability to drop documents into a Watch Folder and have them indexed and saved automatically into Folders. Also to have the ability to create folders on the go, using Meta Data.
- > DP was selected to provide an automated scan, capture and workflow solution compared against eCopy & Docuware.

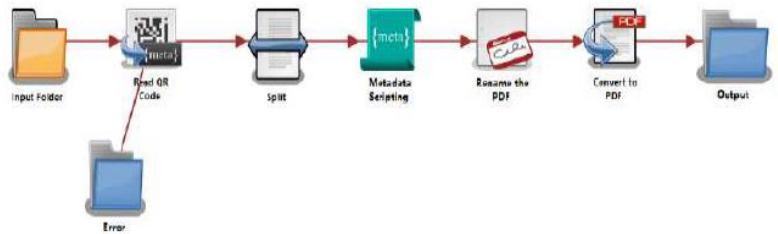
ADDITIONAL INFORMATION

➤ Deployed workflow overview as below:

MFD Panel:



Hot Folder:

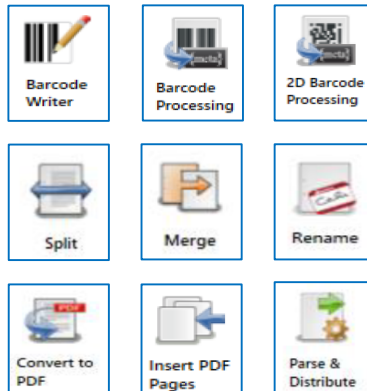


- File Collection – MFD and Hot Folders- 6 Active Inputs
- Monitor and pickup documents which have been prefixed with a QR Code in the Top right hand corner of the document. This document could be an assessment, an assignment or relevant student information files like certificates etc.
- File Processing – OCR, searchable PDF, extract data form QR Code. Exceptions of scanning the same document is handled by renaming of the document based with time and date stamp,
- File Distribution – Find relevant folder in Windows Server -on Prem, File to document as searchable PDF format.

CAPTURE



PROCESS



DISTRIBUTION

